

| Course Title   | Marketing   |
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| Course Number  | BUS 251   |
| Number of Credits  | 3 semester credits  |
| Course Dates   | AUT1 2018 (August 13 to October 13)   |
| Instructor   | Pete Poppert  |
| Email Address  | Pete.Poppert@Doane.edu  |
| Office Hours/Availability  | Accessible by email, phone or text anytime  |
| Phone Number   | 402-417-4329 Phone & texts  |
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| Textbook Information:<br>(e.g. title, edition,<br>publisher, ISBN) | Marketing, 6th Edition Dhruv Grewal and Michel Levy, Babson College ISBN-978-1-259-92403-3 Publisher: McGraw Hill/Irwin   |
| Additional Course Materials  | N/A   |
|  |   |
| Course Description   | An introduction to the adjustment of the firm to its market environment with emphasis on competitive strategy. Also covers international aspects of marketing.  |
| Program Outcomes   | a. Develop and use analytical and creative thinking skills to gather and analyze information, to identify and solve problems, to determine potential outcome alternatives, and to make appropriate decisions b. Gain knowledge and understanding of the theories of marketing and the ability to apply those theories to situations in the workplace c. Gain knowledge and understanding of the ethical and legal issues involved in marketing d. Gain knowledge and understanding of the various components of a business enterprise and the interrelationship of those components e. Gain knowledge and understanding of the nature of change and develop a willingness to anticipate, adapt, and respond effectively to change |

| Course Learning Outcomes/Objectives | Upon successful completion of this course, students should be able to: 1) Understand the concepts of value and relationships from the perspectives of customers, producers, and society; 2) Practice creating and managing strong brands to create brand equity; 3) Build a marketing plan, developing strategic planning skills; 4) Understand the concepts of measuring and managing return on marketing investment; 5) Discuss new marketing technologies; 6) Assess socially responsible marketing around the globe. |
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| Technology Requirements             | https://www.doane.edu/faq/minimum-computer-requirements  |

## **Course Schedule**

| Week or Module | Topic  | Content                     | Assessments Matched to Learning Outcomes           | Due Date &<br>Time    |
|----------------|--|-----------------------------|--|-----------------------|
| 1              | Assessing the Marketplace and Mobile Marketing                 | Read Chapters1,2<br>& 3     | Multiple Choice Quiz<br>(LO 1-6); Assignment<br>#1 | Week 2 by 11:59<br>pm |
| 2              | Marketing ethics<br>and consumer<br>behavior                   | Read Chapters4, 5<br>& 6    | Multiple Choice Quiz<br>(LO 1-6); Assignment<br>#2 | Week 3 by 11:59<br>pm |
| 3              | B2B and Global<br>marketing, and STP                           | Read Chapters7, 8<br>& 9    | Multiple Choice Quiz<br>(LO 1-6); Assignment<br>#3 | Week 4 by 11:59<br>pm |
| 4              | Market research,<br>branding and new<br>product<br>development | Read Chapters10,<br>11 & 12 | Multiple Choice Quiz<br>(LO 1-6); Assignment<br>#4 | Week 5 by 11:59<br>pm |
| 5              | Services, Pricing and Supply chain management                  | Read Chapters13,<br>14 & 15 | Multiple Choice Quiz<br>(LO 1-6); Assignment<br>#5 | Week 6 by 11:59<br>pm |

| 6 | Value communication      | Read Chapters16,<br>17 & 18 | Multiple Choice Quiz<br>(LO 1-6); Assignment<br>#6 | Week 7 by 11:59<br>pm |
|---|--------------------------|-----------------------------|--|-----------------------|
| 7 | Overview of<br>Marketing | Discuss Project outline     | Capstone Project                                   | Week 8 by 11:59<br>pm |
| 8 | Make up class if needed  |                             | Finish Capstone project                            |                       |

## **Grading Assessments**

| Type of Assessment                               | Points                   | Total possible points |
|--|--------------------------|-----------------------|
| Definition and Concept term multiple choice quiz | 30 points per quiz       | 180 points            |
| Weekly assignments                               | 50 points per assignment | 300 points            |
| Final Project                                    | 200 points               | 200 points            |
|  |                          |                       |

**Grade Scale** (Grade scale will be program specific. Please check with the applicable Program Director for this information.)

A=90%-100% B= 80-90% C= 70-80% D= 60-70% F= 59% or below

| Participation Policy                               | A student is expected to be prompt and regularly attend on-ground classes in their entirety. Regular engagement is expected for on-line courses. Participation in class discussions is an integral part of your grade.  Students must notify the instructor by 4:00 the day of class to be considered excused.                            |
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| Study Time   | Expectation of the amount of time the course requires students to spend preparing and completing assignments. Typically, students could expect to spend approximately 12 hours a week preparing for and actively participating in this 8-week 3 credit hour course. This actual time for study varies depending on students' backgrounds. |
| Late Work  | The student must inform and get permission for late quizzes and assignments. Failure to notify the instructor will result in a 10% reduction in points available.   |
| Submitting Assignments                             | All assignments, quizzes and projects must be submitted via Blackboard. No email or in class submissions will be allowed.   |
| Communication Policy including Assignment Feedback | All assignments will be graded before the next class meets.   |
| <b>Academic Integrity Policy</b>                   | New Academic Integrity Policy to be released AUTM 2018  |

| Academic Support       | Please contact academicsupport@doane.edu  |
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|                        | https://www.doane.edu/graduate-and-adult/academic-support   |
| Disability Services    | https://www.doane.edu/disability-services   |
|                        | Doane University supports reasonable accommodations to allow participation by   |
|                        | individuals with disabilities. Any request for accommodation must be initiated by   |
|                        | the student as soon as possible. Each student receiving accommodations is   |
|                        | responsible for his or her educational and personal needs while enrolled  |
|                        | at Doane University. Please contact Chris Brady at <a href="mailto:chris.brady@doane.edu">chris.brady@doane.edu</a> or  |
|                        | 402-467-9031 for assistance.  |
| Military Services      | https://www.doane.edu/graduate-and-adult/military_  |
| Anti-Harassment Policy | http://catalog.doane.edu/content.php?catoid=5&navoid=452  |
| Grade Appeal Process   | http://catalog.doane.edu/content.php?catoid=5&navoid=238  |
| Credit Hour Definition | Doane University follows the federal guideline defining a credit hour as one hour (50 minutes) of classroom or direct faculty instruction and a minimum of two hours of out-of-class student work each week for approximately fifteen weeks (one semester), or the equivalent amount of work over a different time period (e.g., an 8-week term). This definition applies to courses regardless of delivery format, and thus includes in-person, online, and hybrid courses (combination of in-person and online). It also applies to internship, laboratory, performance, practicum, research, student teaching, and studio courses, among other contexts. |
| Syllabus Changes       | Circumstances may occur which require adjustments to the syllabus. Changes will be made public at the earliest possible time.   |